



01323 722266
(answerphone only)



Dear Member,

Following our recent email advising you of Bayes Active temporary closure as dictated by the government due to COVID-19, as promised, we are writing to advise you of your membership options for April.

As you know, this is a very challenging time for us and many other independent businesses across the UK and we would be very grateful for your support during this time and ask that if you can, please continue to make your direct debit payments. However, we also understand that this is a financially challenging time for many of you and have therefore provided the options outlined below:

1. Support us by continuing to pay your Direct Debit in the normal way during our forced closure.
2. Freeze your Direct Debit for an initial 3 month period. If we continue to be closed after this, we will freeze the payment for a further period of time.

If you pre-pay your membership fee, any lost time will be credited to your period

IMPORTANT: Please could we ask that you respond to us directly at support@bayesactive.com, to advise us of your chosen option. We will then ensure this is implemented immediately.

Once again, we would like to thank you for your support during this time.

Many thanks,
Bayes Active